ANUSHKA JAIN

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PROFESSIONAL SUMMARY

Results-driven Software Engineer in Test with 7+ years of experience building scalable test automation frameworks, driving CI/CD pipeline optimization, and improving test observability. Hands on skills in API, UI, and integration testing and automation for large-scale SaaS platforms. Expert in Salesforce test data creation. Mentored QA engineers globally.

TECHNICAL SKILLS

Programming Languages: Java, JavaScript, Typescript
Test Frameworks: Playwright, RestAssured, Selenium, JUnit5, TestNG
CI/CD: Jenkins, GitHub Actions, CircleCI
Databases: MySQL, MongoDB, Postgres
Cloud & Platforms: Salesforce, Docker, BrowserStack, AWS
AI tools: Augment, Cursor, Factory.ai, Glean
Observability tools: Sumologic, Splunk, Datadog
Other Tools:VSCode, IntelliJ, Git, Jira, Accessibility Testing (JAWS, NVDA, VoiceOver)

PROFESSIONAL EXPERIENCE

CLARI, INC., Sunnyvale, CA
Staff Software Test Engineer   **Aug 2024 – Present**

- Championed adoption of AI-augmented development tools to streamline test design and accelerate debugging across QA and engineering teams.
- Introduced and trained teams on Cursor and Playwright MCP for E2E automation, providing contextual examples and best practices for faster adoption.
- Reduced code-freeze window from 3 days to 1 by introducing the Playwright framework, enabling developers to contribute tests and increasing overall test coverage and development velocity.
- Implemented test reporting and analytics dashboards, providing measurable quality metrics and driving continuous improvement across teams.
- Integrated test suites with BrowserStack Test Observability, enabling real-time access to test results, reducing debugging time by 70%.
- Improved test stability by 95% by eliminating shared test account practices, reducing flakiness and increasing deployment confidence.
- Conducted global workshops on test automation and BrowserStack best practices, strengthening test consistency across geo locations.
- Led migration of CI test infrastructure from Jenkins to GitHub Actions, standardizing workflows and improving scalability and pipeline reliability.
- Developed tools for easy data generation for test environment setup, accelerating QA setup time and enabling consistent, reproducible test environments.
- Partnered with hiring teams to interview QA candidates and mentored new hires through onboarding, accelerating ramp-up time.

Senior Software Test Engineer   **Apr 2020 – Aug 2024**

- Migrated legacy Selenium test suites to Playwright, improving execution speed 6× and enhancing test stability.
- Implemented Dockerized test environments using Java 17 and Gradle, enabling parallel, isolated runs and faster feedback loops.
- Ensured complete test coverage for Clari's Analytics and Dashboard modules to maintain data accuracy and reliability.
- Identified and automated critical workflows to ensure continuous functionality and reduce recurring support tickets.
- Delivered full automation coverage for the Field Config tool, empowering customers to self-manage configurations and reduce support load.
- Refactored Jenkins jobs into pipelines, eliminating redundancy and improving CI maintainability.
- Mentored new QA engineers and standardized automation practices across teams.

Software Test Engineer   **Jun 2018 – Apr 2020**

- Designed and automated REST API tests using Java, JUnit, TestNG, and RestAssured.
- Built and maintained Jenkins jobs and regression pipelines to automate pre-release and post-release validation.
- Partnered with developers for test case design, code reviews, and bug triage during release cycles.
- Validated functionality across web and mobile (Android/iOS) applications for cross-platform stability.

SERVICENOW, Santa Clara, CA
Intern Software Quality Engineer   **Jun 2017 – Jun 2018**

- Automated test cases for Smoke Test suite which provides extensive support for new builds, hot fixes, patches using Selenium Webdriver and Java.
- Created test plans and test cases for new features in Functional Test Suite which provides complete coverage of functional tests for ServiceNow Platform.
- Performed Web Accessibility Testing of ServiceNow Platform as per WCAG 2.0 guidelines.
- Served as a channel between ServiceNow and its partners from the Partner Testing Program, triaged problems/bugs filed by partners.

LEADERSHIP & INITIATIVES

- Drove cross-functional initiatives to enhance CI/CD reliability and establish a quality-first engineering culture.
- Mentored and onboarded QA engineers globally, promoting consistent automation practices and faster integration.
- Championed QA hiring and process improvements, contributing to team scalability and operational efficiency.
- Authored internal documentation and setup guides to improve onboarding and knowledge sharing across teams.

EDUCATION

Master of Science, Software Engineering   **Aug 2015 - Dec 2017**
San Jose State University, San Jose, CA
Specialization: Cloud computing and Virtualization

Bachelor of Technology, Information Technology   **Aug 2011 - Jun 2015**
Rajasthan Technical University, India